DEPARTMENT OF HEALTH AND HUMAN SERVICES

Printed: 05/23/2018 **FORM APPROVED**

CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 01 - MAIN BUILDING 01 COMPLETED 495253 B. WING 05/21/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **AUTUMN CARE OF NORFOLK** 1401 HALSTEAD AVENUE NORFOLK, VA 23502 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID ID PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) **{K 000} INITIAL COMMENTS** {K 000} Description of structure: 1 Story V (111) Sprinkler status: Fully Sprinklered An unannounced Life Safety Code survey was conducted 05/21/2018 to verify compliance in accordance with 42 Code of Federal Regulation, Part 483: Requirements for Long Term Care Facilities. The facility was surveyed for compliance using the LSC 2012 Existing regulations. The facility was not in compliance with the Requirements for Participation Medicare and Medicaid. The findings that follow demonstrate non-compliance with Title 42 Code of K 222 Egress Doors Regulations. 483.70(a) et seq (Life Safety from Fire.) 1. The door from the laundry room to the {K 222} | Egress Doors {K 222} corridor was adjusted on 5/22/18 by SS=F CFR(s): NFPA 101 maintenance to ensure that the doors **Egress Doors** closed properly. Doors in a required means of egress shall not be equipped with a latch or a lock that requires the 2.All egress doors have the potential to use of a tool or key from the egress side unless be affected. using one of the following special locking arrangements: 3. The Maintenance Director or designee CLINICAL NEEDS OR SECURITY THREAT LOCKING will check the laundry room door for Where special locking arrangements for the proper closure monthly with clinical security needs of the patient are used. documentation and identify any needed only one locking device shall be permitted on corrections made. each door and provisions shall be made for the rapid removal of occupants by: remote control of locks; keying of all locks or keys carried by staff 4. Results of the monthly inspections will at all times; or other such reliable means be reviewed at the monthly QAPI meeting available to the staff at all times. to ensure compliance.

LABORATORY DIRECTOR'S OB PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

em

Where special locking arrangements for the

18.2.2.2.5.1, 18.2.2.2.6, 19.2.2.2.5.1, 19.2.2.2.6 SPECIAL NEEDS LOCKING ARRANGEMENTS

TITLE

5.May 22, 2018

minustrator

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 05/23/2018 FORM APPROVED OMB NO. 0938-0391

		NT OF DEFICIENCIES I OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			IULTIPLE CONSTRUCTION LDING 01 - MAIN BUILDING 01	(X3) DATE SURVEY COMPLETED				
			495253			B. WING		R 05/21/2018			
١		PROVIDER OR SUPPLIER		STREET ADD	RESS, CIT	TY, STATE, ZIP CODE					
	AUTUMN CARE OF NORFOLK				401 HALSTEAD AVENUE IORFOLK, VA 23502						
	(X4) ID PREFIX TAG SUMMARY STATEMENT OF DEFICIENCIE FREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL I OR LSC IDENTIFYING INFORMATION)			S REGULATORY	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTM ((EACH CORRECTIVE ACTION SHOUL) CROSS-REFERENCED TO THE APPRO DEFICIENCY)	D BE	(X5) COMPLETIO DATE	N		
	i i i i i i i i i i i i i i i i i i i	safety needs of the particle o	patient are used, all cocking requirements not be locks must be all safely so as to release the device; the built vised automatic springly space is protected ection system (or is at an attended locatice); and both the spassare arranged to ur at a carranged to u	lease Iding is nkler id by a stion rinkler nlock the systems If be and ected atomatic ervised ING	{K 222	,					
		y:			- 1		1				

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 05/23/2018 FORM APPROVED

OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING 01 - MAIN BUILDING 01 COMPLETED 495253 B. WING 05/21/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **AUTUMN CARE OF NORFOLK** 1401 HALSTEAD AVENUE NORFOLK, VA 23502 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY **PREFIX** (X5)PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG COMPLETION OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) {K 222} Continued From page 2 {K 222} Based on observations, interviews, & discussions there was a door found that did not close and latch properly. Findings inlude that between the hours of 1 pm and 3 pm on 5/21/18 accompanied by the Facilities Maintenance Director the door from the laundry room to the corridor would not close and latch properly. The Facilities Maintenance Director confirmed these findings. 24 of the 27 doors found on 3/2/18 had been corrected and were working properly. The other three doors have been ordered for replacement and were addressed in a Time Limited Waiver. Based upon observations, interviews & discussions there are doors that were found that did not close & latch properly. Findings include that between the hours of 1 pm and 3 pm on 03/02/18 and 9 am and 2 pm on 03/06/18 accompanied by the Facilities Maintenance Director the following item was noted: 27 doors from patient rooms & the corridor failed to close and latch properly. The Facilities Maintenance Director confirmed these findings. The above observations were witnessed by the Facilities Maintenance Director. {K 291} Emergency Lighting {K 291} SS=D CFR(s): NFPA 101 **Emergency Lighting** Emergency lighting of at least 1-1/2-hour duration is provided automatically in accordance with 7.9. 18.2.9.1, 19.2.9.1

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 05/23/2018 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION
A. BUILDING 01 - MAIN BUILDING 01

(X3) DATE SURVEY COMPLETED

495253

B. WING

05/21/2018

NAME-OF PROVIDER OR SUPPLIER

AUTUMN CARE OF NORFOLK

STREET ADDRESS, CITY, STATE, ZIP CODE
1401 HALSTEAD AVENUE

		NORFOLK		3502	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REC OR LSC IDENTIFYING INFORMATION)	66	ID REFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
FRÉFIX TAG {K 291} {K 345} SS=D	(EACH DEFICIENCY MUST BE PRECEDED BY FULL REC OR LSC IDENTIFYING INFORMATION)	hich of the hick o	REFIX	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE	DATE
ir a p	indicate all of the Fire Alarm and associated incillary equipment attached to it are not being roperly tested annually. Indings include that between the hours of 1 and 3 pm on 5/21/18 accompanied by the			3. The Maintenance Director or designee will work with the fire alarm contractor to ensure that records are complete, including the identification of the locations of the horns and strobes.	

DEPARTMENT OF HEALTH AND HUMAN SERVICES Printed: 05/23/2018 CENTERS FOR MEDICARE & MEDICAID SERVICES **FORM APPROVED** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 01 - MAIN BUILDING 01 COMPLETED 495253 B. WING 05/21/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **AUTUMN CARE OF NORFOLK** 1401 HALSTEAD AVENUE NORFOLK, VA 23502 (X4) ID PREFIX SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY (X5) COMPLETION PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE **TAG** DEFICIENCY) {K 345} Continued From page 4 {K 345} 4. Results of the fire alarm testing will be Facilities Maintenance Director the following item was noted: at the time of this survey, the Fire reviewed at the monthly QAPI meeting Alarm System maintenance records were to ensure compliance. incomplete. The records did not include the locations of the homs and strobes. The Facilities 5.May 31, 2018 Maintenance Director confirmed these findings. The above observations were witnessed by the Facilities Maintenance Director. {K 362} | Corridors - Construction of Walls K 362 Corridors-Construction of walls {K 362} SS=F CFR(s): NFPA 101 1. Open penetrations in the attic and the Corridors - Construction of Walls sprinkler control valve room around the 2012 EXISTING Corridors are separated from use areas by walls wires leading to the attic have been constructed with at least 1/2-hour fire resistance re-sealed with an approved sealant. rating. In fully sprinklered smoke compartments, partitions are only required to resist the transfer of 2.All walls with fire ratings have the smoke. In nonsprinklered buildings, walls extend potential to be affected. to the underside of the floor or roof deck above the ceiling. Corridor walls may terminate at the underside of ceilings where specifically permitted 3. The Maintenance Director or designee by Code. will communicate and follow up with all Fixed fire window assemblies in corridor walls are contractors to assure that all penetrations in accordance with Section 8.3, but in sprinklered be sealed with an approved sealant. The compartments there are no restrictions in area or Maintenance Director or designee will fire resistance of glass or frames. If the walls have a fire resistance rating, give the conduct monthly documented inspections rating if the walls terminate at of the attic areas to ensure compliance. the underside of the ceiling, give brief description in REMARKS, describing the ceiling throughout 4. Results of monthly inspections/ the floor area. documentation will be reviewed at the 19.3.6.2, 19.3.6.2.7 This REQUIREMENT is not met as evidenced monthly QAPI meeting to ensure compliance. Based upon observations & discussions there are open penetrations in the attic rated ceilings 5.May 31, 2018 which will allow the passage of smoke & flames from one smoke compartment to another.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 05/23/2018 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:

(X2) MULTIPLE CONSTRUCTION
A. BUILDING 01 - MAIN BUILDING 01

(X3) DATE SURVEY COMPLETED

495253

B. WING

05/21/2018

NAME OF PROVIDER OR SUPPLIER

AUTUMN CARE OF NORFOLK

STREET ADDRESS, CITY, STATE, ZIP CODE

1401 HALSTEAD AVENUE NORFOLK, VA 23502

(X4) ID PREFIX	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY	ID	PROVIDER'S PLAN OF CORRECTION	(X
TAG	OH LSC IDENTIFYING INFORMATION)	PREFIX TAG	(EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X:S MPLI DAT
[K 362]	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	{K 362}		_
	Findings include that between the hours of 1 pm and 3 pm on 5/21/18 accompanied by the Facilities Maintenance Director the following item was noted: penetrations in the attic rated ceilings was incorrectly sealed with flamable foam sealant and observed in the attic and the sprinkler control valve room around wires leading into the attic. The Facilities Maintenance Director confirmed these findings.	14		
1.	The above observations were witnessed by the Facilities Maintenance Director.	U		
	Corridor - Doors CFR(s): NFPA 101	{K 363}	K 363 Corridors-Doors	
i r	Corridor - Doors Doors protecting corridor openings in other than equired enclosures of vertical openings, exits, or		REFER TO TIME LIMITED WAIVER dated May 25, 2018	
a w a	azardous areas resist the passage of smoke nd are made of 1 3/4 inch solid-bonded core rood or other material capable of resisting fire for t least 20 minutes. Doors in fully sprinklered moke compartments are only required to resist the passage of smoke. Corridor doors and doors		1. The corridor doors by rooms 100 and 101 will be repaired to ensure the gap at the bottom of the doors does not exceed the life safety code requirement.	
m	o rooms containing flammable or combustible naterials have positive latching hardware. Roller atches are prohibited by CMS regulation. These		2.All corridor doors have the potential to be at risk.	
m	equirements do not apply to auxiliary spaces that o not contain flammable or combustible laterial.		3. The Maintenance Director or designee will audit corridor doors monthly for 12 months to verify gaps do not exceed the allowable	
Wi	overing is not exceeding 1 inch. Powered doors omplying with 7.2.1.9 are permissible if provided the a device capable of keeping the door closed		limit.	
im	pediment to the closing of the doors. Hold open wices that release when the door is pushed or		4. Results of audits will be reviewed at the monthly QAPI meeting to ensure compliance.	
of s	illed are permitted. Nonrated protective plates unlimited height are permitted. Dutch doors peting 19.3.6.3.6 are permitted. Door frames		5.May 31, 2018	

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Printed: 05/23/2018 FORM APPROVED

CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING 01 - MAIN BUILDING 01 COMPLETED R 495253 B. WING 05/21/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **AUTUMN CARE OF NORFOLK** 1401 HALSTEAD AVENUE NORFOLK, VA 23502 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETION TAG OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) {K 363} Continued From page 6 {K 363} shall be labeled and made of steel or other materials in compliance with 8.3, unless the smoke compartment is sprinklered. Fixed fire window assemblies are allowed per 8.3. In sprinklered compartments there are no restrictions in area or fire resistance of glass or frames in window assemblies. 19.3.6.3, 42 CFR Parts 403, 418, 460, 482, 483, and 485 Show in REMARKS details of doors such as fire protection ratings, automatics closing devices, etc. This REQUIREMENT is not met as evidenced Based upon observations the smoke rated doors do not seal properly and have larger than allowed gaps that would allow smoke to pass through the doors. Findings include that between the hours of 1 pm and 3 pm on 03/02/18 and 9 am and 2 pm on 03/06/18 accompanied by the Facilities Maintenance Director the following item was noted: at the time of this survey, the gap under the rated doors in the corridor by rooms 100 & 101exceeded the allowed gap which could allow for the passage of smoke and gasses from one smoke compartment to another. The Facilities Maintenance Director confirmed these findings. The above observations were witnessed by the Facilities Maintenance Director. K 911 | Electrical Systems - Other K 911 SS=B CFR(s): NFPA 101

Electrical Systems - Other

List in the REMARKS section any NFPA 99 Chapter 6 Electrical Systems requirements that are not addressed by the provided K-Tags, but

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

Printed: 05/23/2018 FORM APPROVED OMB NO. 0938-0391

(X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY STATEMENT OF DEFICIENCIES A. BUILDING 01 - MAIN BUILDING 01 COMPLETED AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** 495253 B. WING 05/21/2018 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER **AUTUMN CARE OF NORFOLK** 1401 HALSTEAD AVENUE NORFOLK, VA 23502 (X5) COMPLETION DATE SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY PREFIX (EACH CORRECTIVE ACTION SHOULD BE PREFIX CROSS-REFERENCED TO THE APPROPRIATE OR LSC IDENTIFYING INFORMATION) **TAG** TAG **DEFICIENCY**) Continued From page 7 K 911 K 911 are deficient. This information, along with the K 911 Electrical Systems-Other applicable Life Safety Code or NFPA standard citation, should be included on Form CMS-2567. 1. The open junction box was repaired on Chapter 6 (NFPA 99) 5/22/18. This REQUIREMENT is not met as evidenced 2.All junction boxes have the potential to be Based upon observations, interviews & affected. discussions there was an open electrical junction box in the attic. 3. The Maintenance Director or designee will Findings include that between the hours of 1 pm include the inspection of junction boxes with and 3 pm on 5/21/18 accompanied by the the monthly facility maintenance audit Facilities Maintenance Director an open junction checklist. box was found in the attic. The Facilities Maintenance Director confirmed thise findings. 4. Results of monthly inspections will be reviewed at the monthly QAPI meetings to ensure compliance. 5.May 31, 2018